

Module III	:	General Theories of Organization	
			<u>Page No.</u>
Chapter I	:	Theories of organization	1
		A. Background	
Chapter II	:	Scientific Management Theory of F.W. Taylor	2
		A. Scientific Management Theory	
		B. The Development of a True Science of Work.	
		C. The Scientific Selection and Progressive Development of the Workmen	
		D. Mental Revolution	
		E. The Constant and Intimate Cooperation between Management and Workmen	
		F. Critical Evaluation of Taylor	
		G. Defence of Taylor	
Chapter III	:	Theory of Organizational Principles of Henry Fayol	11
		A. The Classical Theory	
		B. Contribution of Henry Fayol	
		C. Contribution of L.Gullick and L. Urwick	
		D. Critical Appraisal of Theory of Principles (or Classical Theory)	

Chapter IV	:	Bureaucratic Theory of Max Weber	28
		A. Introduction	
		B. Max Weber on Bureaucracy	
		C. Criticism of Bureaucratic Model	
		D. Defence of Max Weber	
		E. Other additions to Bureaucracy	
		F. How to make the Bureaucracy responsive and responsible	
		G. Future of Bureaucracy	
Chapter V	:	Human Relations School of Thought	49
		A. Introduction	
		B. Elton Mayo and Human Relations School of Thought	
		C. Overall Theory of Human Relations (i.e. Salient Features)	
		D. Critical Appraisal	
		E. Defence of Mayo	
		F. Comparison of Human Relations School of Thought with the Classical School (or Structural School of Thought)	
Chapter VI	:	Behavioural Theories	60
		A. Introduction	
		B. Contribution of Scholars	
Chapter VII	:	Systems School of Thought	67
		A. Introduction	
		B. The Theory	
		C. Unique Features of the Model	
		D. Comparison with Structural School and Human Relations School of Thought	

- A. Introduction
- B. Organizational Goals
- C. Organizational effectiveness